



VANTAGE COMMUNICATIONS

Online Billing: The View from the Top

Vantage Communications Announces the Release of the Vantage View – An Online Billing and Ticketing Management System

Newtown, PA—August 21, 2007— According to Aberdeen Group, small and mid-size companies are losing 14% to 22% of what they spend in telecommunications services. These losses are due to operational inefficiencies in processing service order requests, bills that are received in paper format, and late payment penalties.

Businesses receive countless invoices each month for various communications needs – internet, local phone service, long distance service, phone maintenance and more.

In order to streamline the accounting process, Vantage Communications (www.vantage.com) has announced the release of the Vantage View, its dynamic new online billing and ticketing management system that is available free of charge to all of its IP telephony customers.

The Vantage View provides small and medium-sized businesses with powerful capabilities to manage expenses and employee productivity by transforming a previously unmanageable set of bills and records into a comprehensive, “one-view” solution.

“With the Vantage View, businesses can take advantage of billing details they never had before, full visibility to invoices and reports, and an overall improved level of customer service,” said Robert Phelan, President of Vantage Communications.

The Vantage View includes:

- Free subscription for all Vantage Communications customers
- Single bill for multiple services viewed through a secure web portal
- Complete time, date and expense log of all outgoing AND incoming calls
- Online work order submission allows businesses to request adds, changes, service and more instead of calling multiple vendors
- Access to current balances as well as the ability to track past expenses and forecast monthly, quarterly and annual expenses

With an advanced suite of reports, the Vantage View allows users to control the level of details they see – as much or as little as they need. Calls can be monitored by individual, extension, project code, date range and call type. Calls can also be tracked for sensitive legal and HR purposes.



Karl Ruehle of accounting and consulting firm, Schreiner, Legge & Company, has found the View to be especially helpful for communicating service requests. Ruehle said, "Instead of calling multiple vendors for service requests, we can submit a single online work order for new users, adds, changes, service and more. With unlimited access to the portal, we can easily set the priority level and check back for status updates."

About Vantage Communications

Vantage Communications offers a host of voice and data services that provide small and medium-sized businesses (SMB) with the same superior voice and data technology used by Fortune 500 companies, but at a fraction of the cost. Embodying an operational excellence model that remains unmatched by its competitors, Vantage Communications ensures each of its clients receive a customized solution that reduces costs and increases staff productivity to boost their overall competitive edge. Learn more at www.vantage.com.

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